

ORDER RETURNS FORM

NORMAN WALSH FOOTWEAR

Est. 1961
WALSH
MADE IN ENGLAND

STEP 1: YOUR CONTACT DETAILS

Name: _____

Address: _____

Address: _____

City/Town: _____

Country: _____

Post Code: _____

Phone #: _____

Email: _____

Order Number: _____

Date of Order: _____

STEP 2: HANDLING YOUR RETURN

HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN(S) (PLEASE TICK THE BOX OF YOUR CHOICE BELOW)

Exchange Item

Refund In Form Of Original Payment

STEP 3: YOUR RETURN(S)

Please use the table below to list the items you are returning and additional information.

Reason Code	Product	Colour	Size	Quantity	Additional Comments	Price (£)

Reason Not Listed? Please explain below:

Q1 - Disappointed in Quality

S1 - Received too Late

Q2 - Not as pictured or described

S2 - Wrong Item Received

Q3 - Damaged or Faulty

S3 - Wrong Item Ordered

Q4 - Item was too Large

S4 - Item was not Ordered

Q5 - Item was too Small

M1 - Changed Mind / Other

STEP 4: EXCHANGE(S)

Please use the table below to list the items you would like in exchange for your returns. (Positive/Negative credit will result in Walsh contacting you to resolve payment/refunding)

Product	Colour	Size	Quantity	Additional Comments	Price (£)